**Returns Form for Faulty Product**

Customer Data

Full Name:............................................................................................................................................... Address: .................................................................................................................................................. Telephone number: ................................................................................................................................

E-mail: .....................................................................................................................................................

TO ATTN:

Hooray Studios Ltd., Regency Court, 62-66 Deansgate, M3 2EN, Manchester, United Kingdom

Original Invoice Number: ........................................................................................................................

Date when the Product was received: ...................................................................................................

Product Code: ......................................................................................................................................

Quantity: ......................................................................................................................................

Order number: ......................................................................................................................................

Title of the Product: ..................................................................................................................

Description and Nature of the fault: .................................................................................................................................................................. .................................................................................................................................................................. ..................................................................................................................................................................

Content of the Product:

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Please note: The item you are returning due to a Faulty must be accompanied by all possible documents and information when returning it.

When was the factual error detected (date): ........................................................................................ .

In case the factual error is justified, I woul like to receive:

* Refund of the purchase price
* Replacement of the same item

Date and signature

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